

# NMC Patient Portal Re-design

Our Patient Portal has been updated.  
Here is a quick overview of the changes.

The newly re-designed patient portal now includes a dashboard with a quick snapshot of the different informational areas of your patient chart, including What's New, Appointments, Results and Reports, Messages, Medications, Questionnaires, Billing and External Links.

The navigation menu on the left allows you to select and view specific areas in more depth.

A change in this re-design is that results and reports are now included together in one section. This can be sorted to view all, results only, reports only and most recent, A-Z and Z-A.

Use the Account Options dropdown menu to manage your profile, preferences and see any other accounts that you are proxied to.

The screenshot displays the Northwestern Medical Center Patient Portal dashboard. On the left is a navigation menu with icons for Account options, Dashboard, Appointments, Billing, Calendar, Documents, Health Record, Medications, Messages, Past Visits, Questionnaires, and Results and Reports. The main content area is titled "Northwestern Medical Center" and features several sections:

- Announcements:** Includes a "Happy New Year!" message and information about insurance cards and pronouns.
- What's New:** Lists recent messages and results and reports.
- Appointments:** Shows no upcoming appointments with a "Schedule" button and a clock icon.
- Results and Reports:** Lists recent reports such as "Antepartum Report" (March 12, 2026), "Cardiology Office Visit" (March 24, 2026), "ABG Base Excess" (March 11, 2026), and "ABG HCO3" (March 11, 2026). Includes a "View all results and reports" link.
- Messages:** Lists messages from "Michelle Davies, RN" with dates and test names like "AMB Doctor testing". Includes a "Compose" button and a "View all messages" link.
- Medications:** Lists medications like "acetaminophen 500 mg" and "calcium carbonate 500 mg calcium (1250 mg)".
- Questionnaires:** States "You do not have any questionnaires to submit."
- Billing:** Shows a total balance of \$371.32, account number 100000017012, service date 05/13/2025, and your balance of \$371.32.
- External Links:** Provides links for "Northwestern Medical Center" and "Patient Billing Portal".