



## NMC Free Care & Discount Policy

### Plain Language Summary

Northwestern Medical Center provides financial assistance programs to community member patients who cannot pay for all or part of the care they received.

Financial assistance is available to all individuals who receive emergent care, and to individuals with a primary residence in Franklin and Grand Isle Counties (people who live in those counties for longer than six months a year), who meet certain income and asset guidelines.

Financial assistance is also available for individuals obtaining services from NMC that are offered at NMC locations outside of Franklin and Grand Isle Counties. Patients requesting financial assistance are required to complete an application and provide financial information, including proof of income.

Patients will be notified in writing as to their approval status within 15 days of receipt of a complete application. It is expected that as part of the financial assistance approval process, patients will cooperate in applying for Medicaid or other health and welfare programs as appropriate.

### **How to Apply**

Download a copy of the application from our website at this address:

<https://www.northwesternmedicalcenter.org/pdf/financial-assistance-2015/>

Financial assistance applications are also available at any registration area or from our Financial Counselor located at the front of the hospital. If you need assistance with NMC's financial assistance application process or with applying for other assistance and insurance programs, please contact our Financial Counselor at (802) 524-1006.