



MyHealth: NMC's New Patient Portal

Easier to use with a new look-and-feel.



The New Dashboard



PORTAL TEST

Birthdate: January 1, 1985

Account options ▾

- Dashboard
- Appointments
- Billing
- Calendar
- Documents
- Health Record
- Medications
- Messages
- Past Visits
- Questionnaires
- Results and Reports

Announcements

Happy New Year!

A New Year brings new insurance cards - please remember to bring yours to your next NMC appointment!

As a patient at Northwestern Medical Center, you can now add your pronouns (he, she, they, etc.) and chosen name to your medical record, so that we know how to refer to you respectfully.

Please go to the Account Options and choose My Profile to make changes.

What's New

[Appointments](#) (3)

[Questionnaires](#) (1)

Appointments

[Schedule](#)

CT Angio Neck wwo contrast

Friday, March 27, 2026 at 10:00 AM EDT

[Pre-register](#)

AMB Telemedicine Visit

Tuesday, March 31, 2026 at 4:00 PM EDT

[Pre-register](#)

[Questionnaire \(1\)](#)

AMB Consult Visit

Monday, May 11, 2026 at 3:40 PM EDT

[View all appointments](#)

Results and Reports

[Hospitalist Progress Note](#) [↗](#)

Date January 14, 2025

[Hospitalist History and Physical](#) [↗](#)

Date December 27, 2024

[Labor & Delivery Discharge Summary](#) [↗](#)

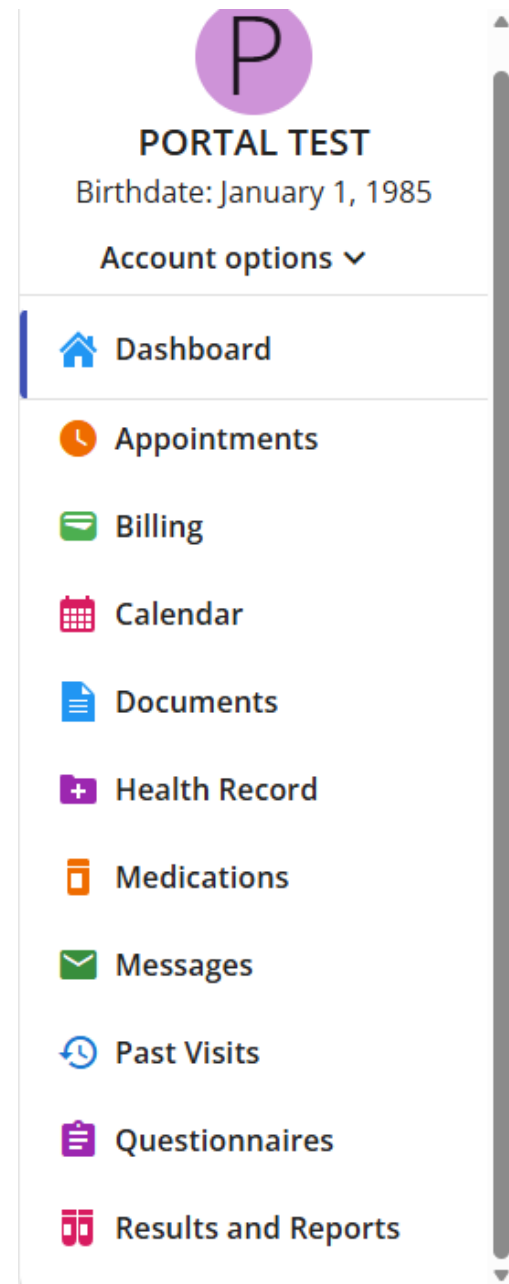
Date June 17, 2024

[View all results and reports](#)


Menu












Key Features:

- Menu remains stationary no matter where you navigate
- Fewer clicks
- Easy to switch from one feature to another
- Quick way to return to the Dashboard



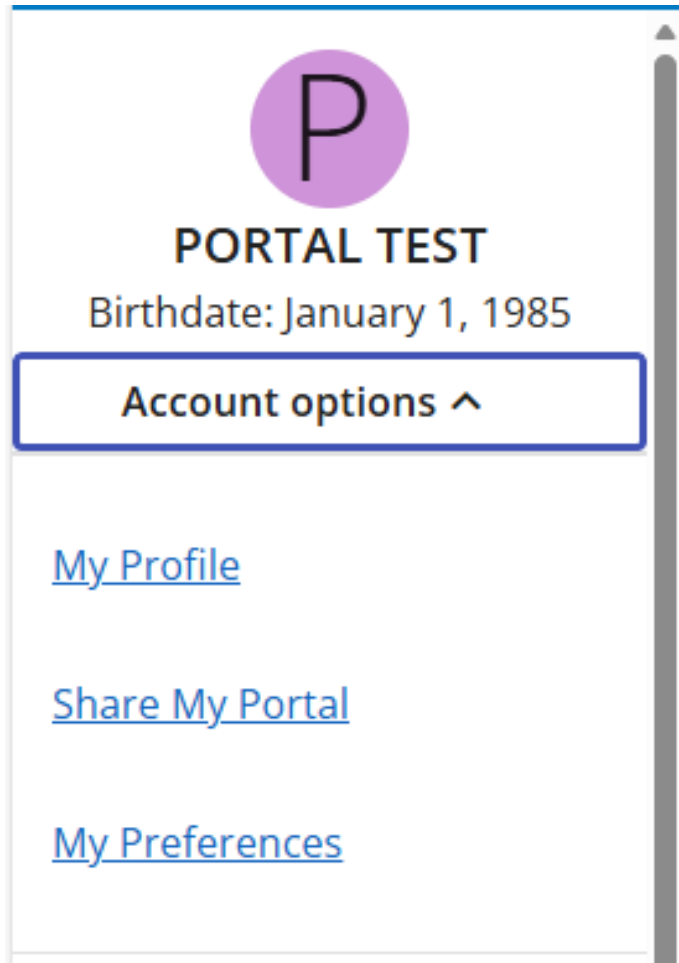
The screenshot shows a patient portal interface. At the top, there is a purple circular profile icon with the letter 'P'. Below it, the text reads 'PORTAL TEST' and 'Birthdate: January 1, 1985'. A dropdown menu for 'Account options' is visible. The main menu is a vertical list of items, each with a colored icon and text: 'Dashboard' (blue house icon), 'Appointments' (orange clock icon), 'Billing' (green envelope icon), 'Calendar' (red calendar icon), 'Documents' (blue document icon), 'Health Record' (purple plus icon), 'Medications' (orange pill icon), 'Messages' (green checkmark icon), 'Past Visits' (blue clock icon), 'Questionnaires' (purple clipboard icon), and 'Results and Reports' (red pill icon). A vertical scrollbar is on the right side of the menu.

 **PORTAL TEST**
Birthdate: January 1, 1985
Account options ▾

-  Dashboard
-  Appointments
-  Billing
-  Calendar
-  Documents
-  Health Record
-  Medications
-  Messages
-  Past Visits
-  Questionnaires
-  Results and Reports



Menu: Account Options



Account Options:

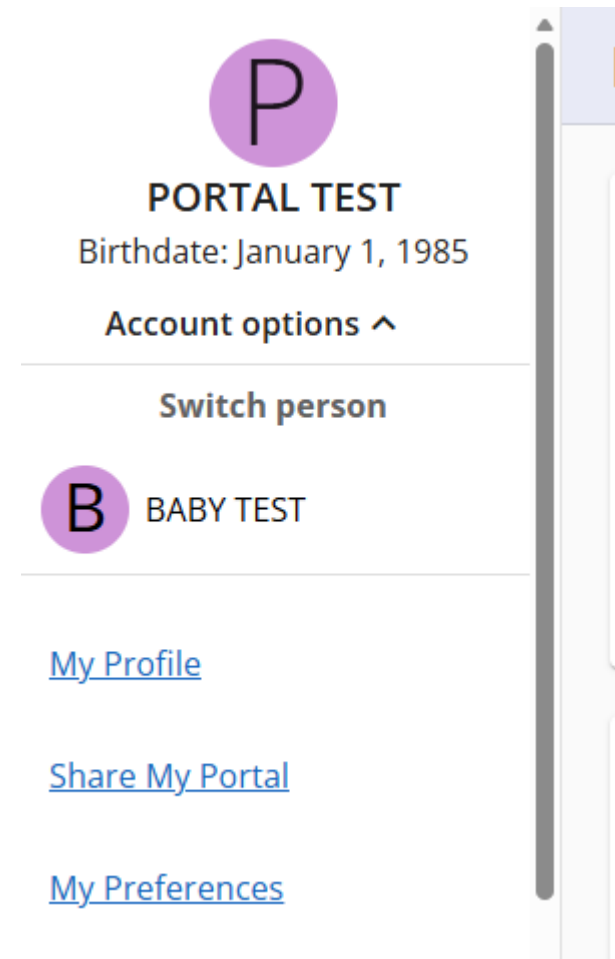
(Use the **drop-down arrow** for more options)

- **My Profile:** Allows you to update Patient Information, Contacts, and Shared Access.
- **Share My Portal:** Allows you to create an invitation to anyone you want to share your Portal with.
- **My Preferences:** Allows you to change Communication Preferences and Change your Password.

Account Options:

To view accounts with proxy access (such as a child under 12 years old):

- Click on Account options
- Under switch person, pick the account to switch to
- Use same process to switch back to own account.





Dashboard/Menu

Menu Options:

Dashboard: Displays sections and various other features (home screen).

Appointments: Schedule and view upcoming appointments.

Billing: Payment information-website/Phone number and balance information.

Calendar (New): Allows you to view scheduled appointments on the calendar and add your appointment to your personal calendar.

Documents: Allows you to view and print your scanned documents, health summary, and letters.

Health Record: Contains individual section for allergies, conditions, immunizations, medical history, surgical history, family history, and download medical history.

Medications: Active Medications will display on the dashboard. Users can click the blue hyper link to view more details of the medication, can view all medications and request renewals. Request Renewals will create a portal message to be sent to the ordering physician. (**Ambulatory (outpatient) only**)

Message: Allows you to compose a new workload message to your Provider(s), view your inbox, view your history, and view all your sent messages.

Past Visits: Includes portions of your medical record for this visit, including allergies, conditions, results and medications. This document may be downloaded to your computer by selecting Download Visit Data.

Results & Reports: Includes various reports such as; office visits, history and physicals, operative notes, and results.

Changes to Locations of Features

Health Record: Now only contains individual widgets for Allergies, Conditions, Immunizations, Medical History, Surgical History, Family History, and Download Medical History.

Each Health Record sections has a “Print Icon” that allows users to print an overview of that section.

Changes of Locations of Features:

Results & Reports: Have been combined into 1 tab.

Visit History: Has been renamed to “Past History”

Scanned Documents: Has been renamed to “Documents”. The Continuity of Care (CCD) has been updated to be included in the Documents feature.


Profile, Shared Access, Preferences, & Log out: Now all exist under “Account Options”


Download Medical Record

No medical record file available to download.

A request for this patient's medical record file is being processed. You will receive an email notification once the file becomes available. You will have a time limit to download this file to your device.


Last requested date and time: January 8, 2026 10:00 AM
 Last requested by: Heather A Test
 File status: Pending

[Medical Record Activity](#) 

Allergies ⓘ sort by [Allergen \(A-Z\)](#) 

Current Allergies

Allergen	Last Updated	Reaction	Severity

Current Conditions ⓘ sort by [Condition \(A-Z\)](#) 

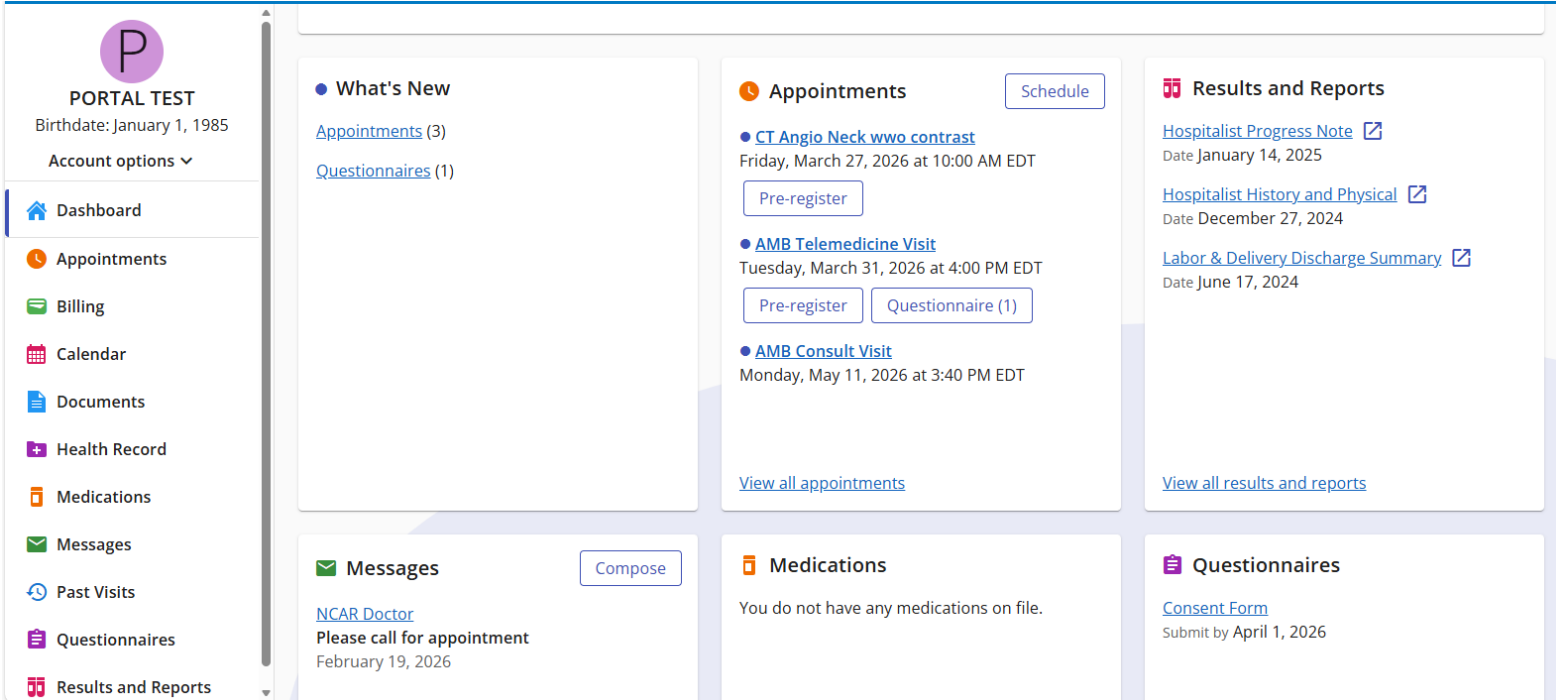
Condition Name	Onset Date

Dashboard

After logging in, users will be brought to a **new dashboard** feature which displays links and icons for various functions.

- Quick snapshot of various data
- Action buttons (allows users to conduct activity)

Examples: Scheduling an appointment or composing a secure message



The screenshot displays a patient dashboard for 'PORTAL TEST' (Birthdate: January 1, 1985). The left sidebar contains navigation links: Dashboard, Appointments, Billing, Calendar, Documents, Health Record, Medications, Messages, Past Visits, Questionnaires, and Results and Reports. The main content area is divided into several sections:

- What's New:** Links to [Appointments \(3\)](#) and [Questionnaires \(1\)](#).
- Appointments:** Features a [Schedule](#) button and lists:
 - CT Angio Neck wwo contrast:** Friday, March 27, 2026 at 10:00 AM EDT. Includes a [Pre-register](#) button.
 - AMB Telemedicine Visit:** Tuesday, March 31, 2026 at 4:00 PM EDT. Includes [Pre-register](#) and [Questionnaire \(1\)](#) buttons.
 - AMB Consult Visit:** Monday, May 11, 2026 at 3:40 PM EDT.A [View all appointments](#) link is at the bottom.
- Results and Reports:** Lists:
 - [Hospitalist Progress Note](#) (Date: January 14, 2025)
 - [Hospitalist History and Physical](#) (Date: December 27, 2024)
 - [Labor & Delivery Discharge Summary](#) (Date: June 17, 2024)A [View all results and reports](#) link is at the bottom.
- Messages:** Includes a [Compose](#) button and a message from [NCAR Doctor](#): "Please call for appointment" (February 19, 2026).
- Medications:** States "You do not have any medications on file."
- Questionnaires:** Includes a [Consent Form](#) (Submit by April 1, 2026).

Dashboard Highlights

The “**What's New**” feature will display on the Dashboard when any new items are updated.

Example: Any new appointment that is scheduled or any updated results and/or reports.

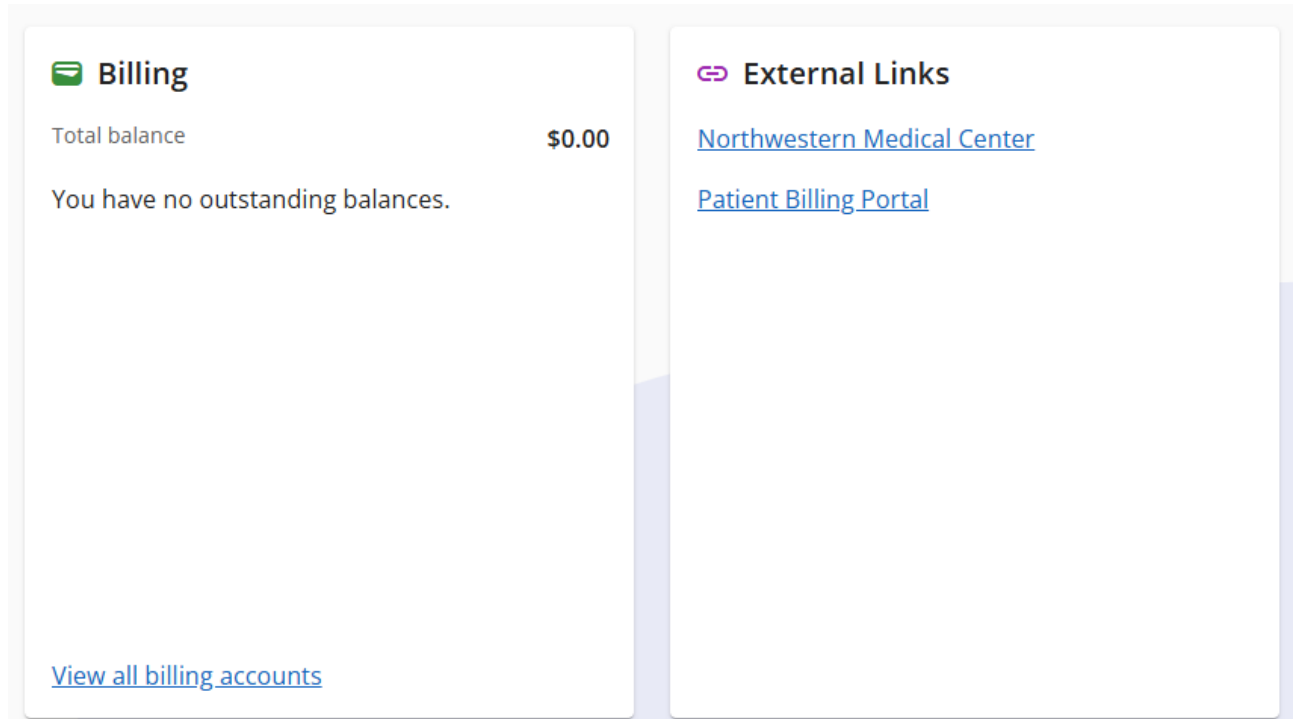
- What's New

[Appointments](#) (3)

[Questionnaires](#) (1)

Dashboard Highlights

Billing: This tab allows the users to view Total Balance. Click the blue hyperlink to view all Billing Accounts. The Billing tab will also display helpful information on how to pay remaining balance along with phone information for questions regarding billing.



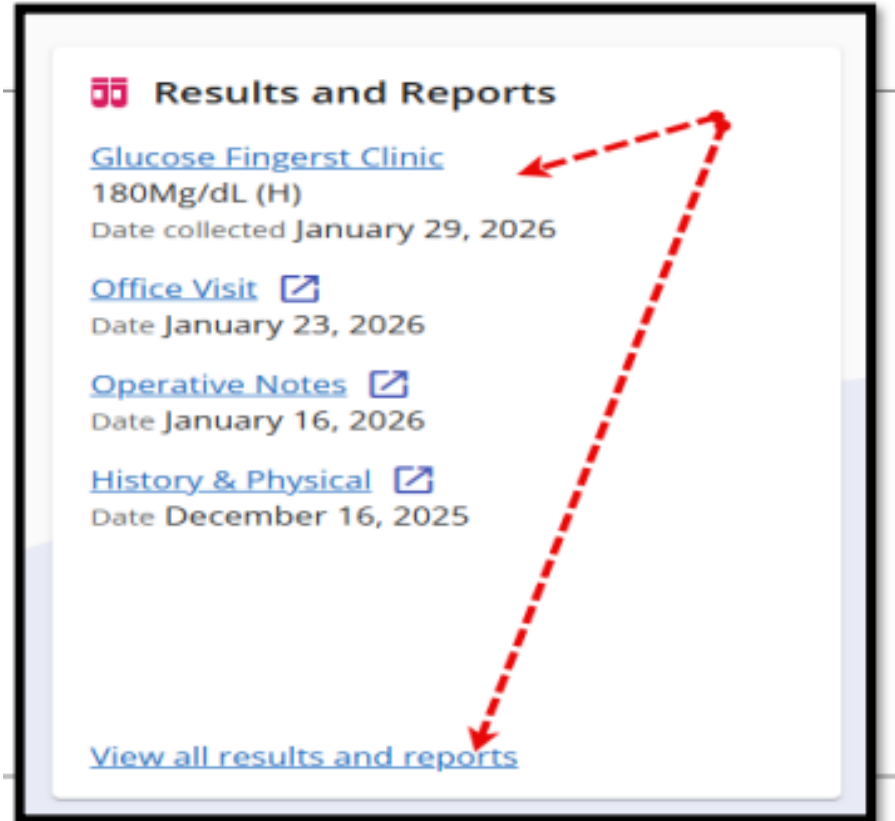
The screenshot shows two dashboard panels. The left panel is titled 'Billing' and displays 'Total balance \$0.00' and 'You have no outstanding balances.' with a 'View all billing accounts' link at the bottom. The right panel is titled 'External Links' and contains two blue hyperlinks: 'Northwestern Medical Center' and 'Patient Billing Portal'.

External Links: Click the blue hyperlink to take you to an external site.




Results & Reports

Access from the Dashboard by selecting the Results & Reports section card or from the Main Menu.

The Dashboard section card will default to the most recent results and visits. Select “View all Results & Reports” and it will display only the Results & Reports on your screen.



Results and Reports

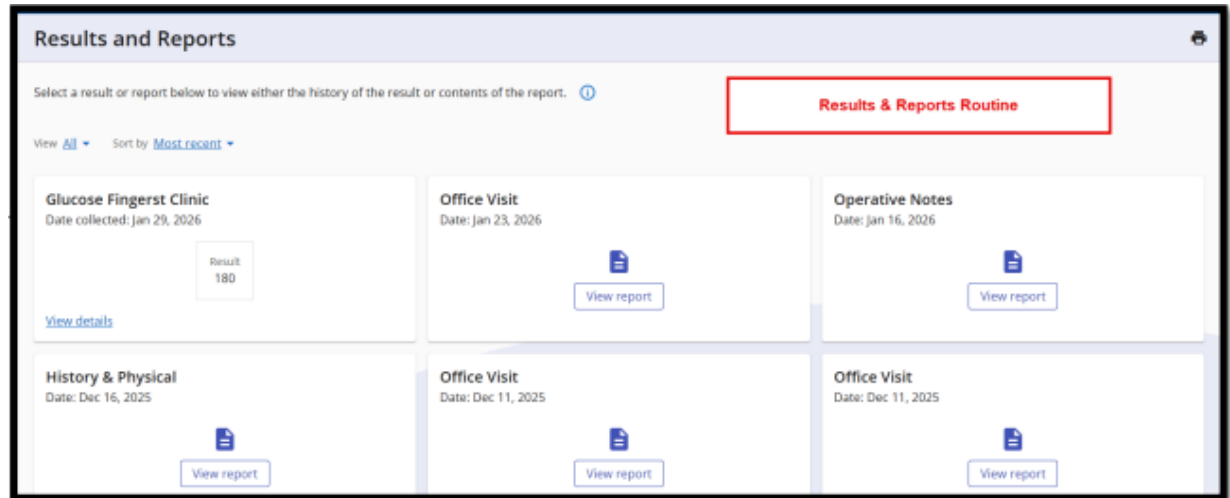
- [Glucose Fingerst Clinic](#)
180Mg/dL (H)
Date collected January 29, 2026
- [Office Visit](#) 
Date January 23, 2026
- [Operative Notes](#) 
Date January 16, 2026
- [History & Physical](#) 
Date December 16, 2025

[View all results and reports](#)

Results & Reports

Blue (i) Indicator:

The blue (i) is a clickable indicator that will display more information/instructions.

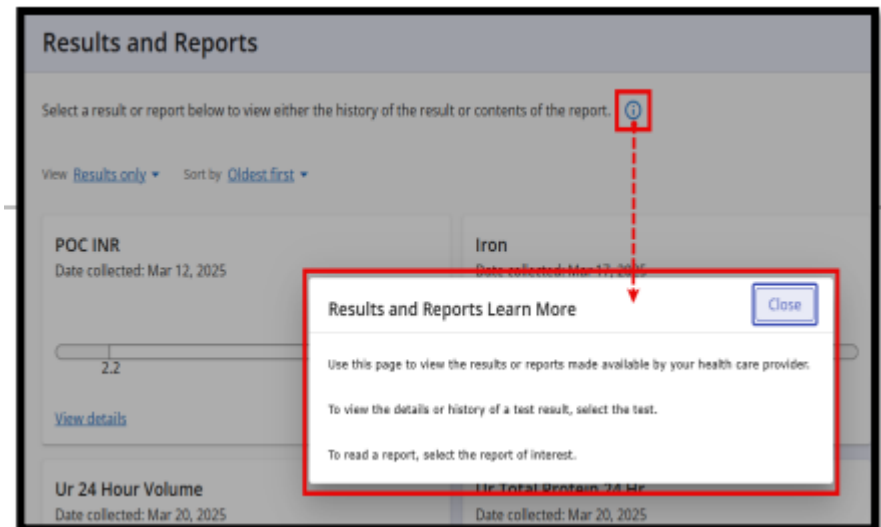


Results and Reports

Select a result or report below to view either the history of the result or contents of the report. ⓘ

View **All** Sort by **Most recent**

Glucose Fingerst Clinic Date collected: Jan 29, 2026 Result: 180 View details	Office Visit Date: Jan 23, 2026 View report	Operative Notes Date: Jan 16, 2026 View report
History & Physical Date: Dec 16, 2025 View report	Office Visit Date: Dec 11, 2025 View report	Office Visit Date: Dec 11, 2025 View report



Results and Reports

Select a result or report below to view either the history of the result or contents of the report. ⓘ

View **Results only** Sort by **Oldest first**

POC INR Date collected: Mar 12, 2025 2.2 View details	Iron Date collected: Mar 12, 2025
Ur 24 Hour Volume Date collected: Mar 20, 2025	Ur Total Protein 24 Hr Date collected: Mar 20, 2025

Results and Reports Learn More [Close](#)

Use this page to view the results or reports made available by your health care provider.

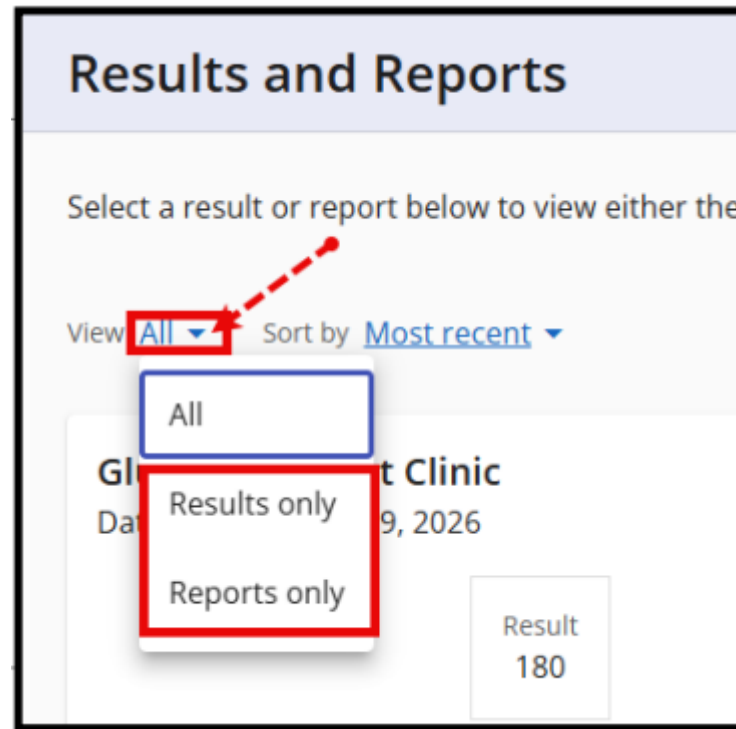
To view the details or history of a test result, select the test.

To read a report, select the report of interest.

Results & Reports

How to use filter options:

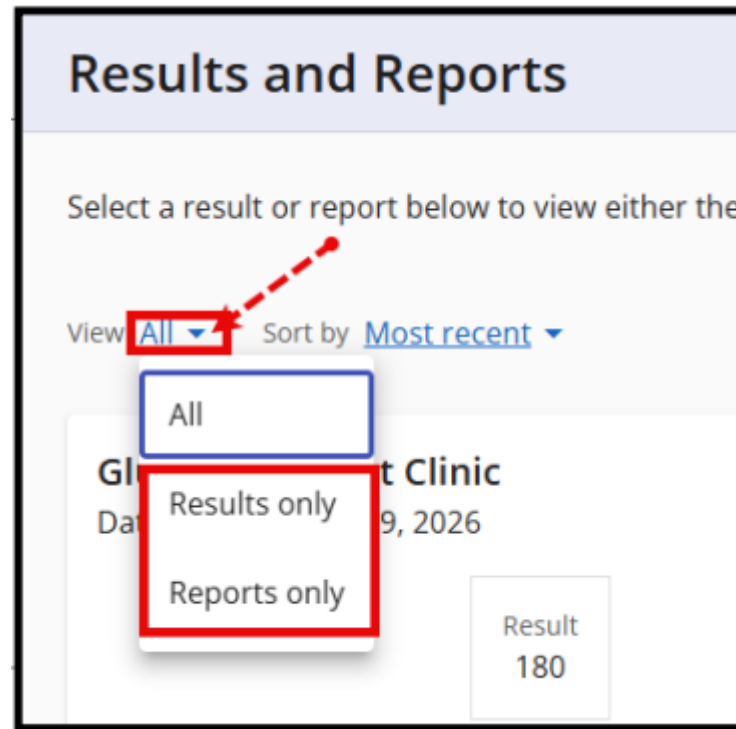
- Select the drop-down arrow next to “All” and select Results only to view only your results.
- Select “Reports only” to only view your reports.
- Keep the default setting to “All” and view both Results and Reports.



Results & Reports

How to use filter options:

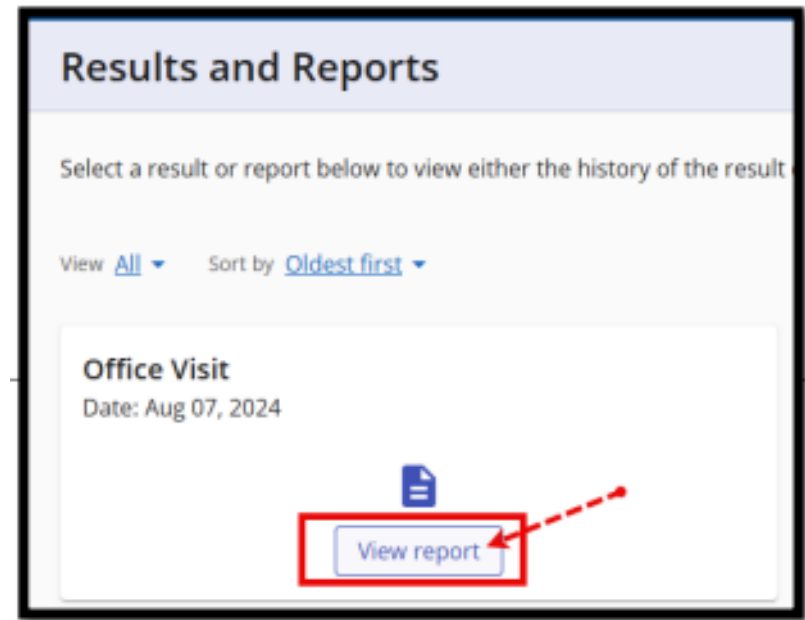
- Click the drop-down arrow and select “Oldest first” to see historical results and reports.
- Select “A-Z” to filter results and reports by alpha A-Z.
- Select “Z-A” to filter results and report by alpha “Z-A”.
- Keep the default setting to “Most recent” to view the most recent results and reports that have been completed.



Results & Reports

How to access your full report(s):

- Select the blue link “View report” on the section card.
- Your report will display and be can printed by selecting the print icon.



Results & Reports

How to access your result details:

- Select the blue link “View details” on the section card.
- Result details will be displayed. Options you can choose from:
 - Details (default screen). This option provides results details>Collection>Print option>View Full Report.
 - Past Results allows to view historical results and view full reports
 - Graph is a visual that allows you to view trends in your lab results.

