Strengthening Our Future by Enhancing the Healing Environment

A Community Forum to discuss NMC’s Master Facility Plan CON-Level Projects

Jill Berry Bowen, Chief Executive Officer

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Driving Factors In Our Healthcare Environment

Factors Facing Our Community
And Our Community Hospital
Driving Factors In Our Healthcare Environment

• Hospitals must achieve even **greater efficiency** to remain viable, given reimbursement reductions and healthcare reform efforts;

• Demographics of our **aging population** are forecast to likely increase utilization;

• Uncertainty of reform efforts’ impact requires a new level of **flexibility to adapt** to uncertain volumes and shifts between inpatient and outpatient care;

• A new approach to **integrated care** through Blueprint and Accountable Care Organizations;
Driving Factors In Our Healthcare Environment

• Emerging challenges weaken the integration of our community system of care and our ability to be nimble;

• NMC’s aging physical plant is not designed for emphasis on outpatient care and not up to national standards for inpatient care;

• NMC’s Board has anticipated need for change and has prudently positioned NMC financially to invest in it now;

• The planned project is consistent with direction of NMC’s FY’ 10-13 and FY’ 14-16 Strategic Plans.
Areas of Operational Impact

Concerns Which Must Be Addressed
To Care For Our Community
Areas of Operational Impact

• NMC’s aging facility is **59% older than the State average** and requires modernization to support exceptional care and meet standards;

• **Semi-Private inpatient rooms raise concerns** regarding infection control and privacy while undermining efforts to maximize patient satisfaction;

• **Decentralized registration areas disconnected** from main entrance and lobby create confusion for patients and inefficiencies;
Areas of Operational Impact

- **Interim space at the back of campus** for Primary Care and Urgent Care cannot meet the demand for care, creates confusion, and impedes easy access;

- **Inadequate space for Medical Clinics** hampers efforts to efficiently improve access to needed preventive care, and creating migration to our south;

- **Scattered physician practices** creates inefficiency and impedes creation of one standard of care;

- **Our campus buildings do not provide the flexibility** needed for future growth to keep pace with community need.
Master Facility Plan
Overview of CON-Level Projects

Strengthening our future by Enhancing the healing environment.
Master Facility Plan
Overview of CON-Level Projects

Inpatient Component:

• Conversion of the Medical Surgical and Intensive Care units to a highly efficient, highly flexible unit designed for progressive care and featuring 34 private rooms to enhance the healing environment, keeping the right care local;

Registration Component:

• Centralized registration area integrated with the main entrance and lobby to create efficiencies and reduce confusion and anxiety for patients and visitors;
Master Facility Plan
Overview of CON-Level Projects

Outpatient Services Component:

• Attached multi-specialty Medical Office Building using highly efficient Dartmouth integration model;

• Primary Care and Urgent Care easily accessible in efficient space at front of campus;

• X-ray suite and phlebotomy station embedded within the Medical Office Building;

• Proper space for Cardiology, Pulmonology, OB/GYN and Medical Clinics.
Current Draft within Design Process:

NMC Campus With The CON-Level Projects
Current Draft within Design Process:
Private Rooms for Medical/Surgical & Intensive Care
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Private Rooms for Medical/Surgical & Intensive Care
Current Draft within Design Process: 
The Attached Medical Office Building
New Exteriors: Blending the Existing with the New

NMC’s mission is to provide exceptional care for our community.
New Exteriors: Blending the Existing with the New
The future is now. NMC must adapt to remain viable and relevant within a changing healthcare environment.
Moving Forward

Current Status:

• **Design Development:** We are currently working to finalize the details of our design in preparation to move forward;

• **Permitting:** The projects are currently moving through the State and Local permitting processes;

• **Regulatory Approval:** The Green Mountain Care Board held the public hearings on our Certificate of Need applications on October 22. Public comment taken through November 4. Decision due by February 22, expected earlier.
Moving Forward

Based on current assumptions for CON-Level Components:

- Inpatient Private Rooms: $12.4 million
- Centralized Registration & Medical Clinics: $7.2 million
- Medical Office Building: $12.3 million

NMC’s Board has positioned NMC financially to be able to make necessary investments in our facility to preserve our ability to care for our community;

NMC’s strong financial position serves to minimize the impact on healthcare costs by reducing the need for, and cost of, borrowing.
Moving Forward

Current Anticipated Timeline:

2015: Finalization of Design Development and permitting; approval of the Certificates of Need.

2016: Construction begins in the Spring of 2016;

2018: Construction completion estimated at Summer of 2018.
Moving Forward

Frequently Asked Questions:

- Will this increase the cost of care and will NMC charge more for a private room?

- Since healthcare is already expensive, what is NMC doing to control costs and create efficiencies?

- Is NMC going to be taken over by UVM Medical Center?

- How has early donor support been for these projects been and are the Board, Leadership, and Medical Staff giving?
Current Draft within Schematic Design Process:
NMC Campus With The CON-Level Projects

What Questions Do You Have?